



Service Bulletin

Ariens Company
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 www.ariens.com

Product Family: 911 Series Friction Drive Mowers

Subject: 01178700 Bellville Spring Washer Replacement

Dealer Action: Inspect and Repair Inventory, Inspect and Repair When Servicing a Unit

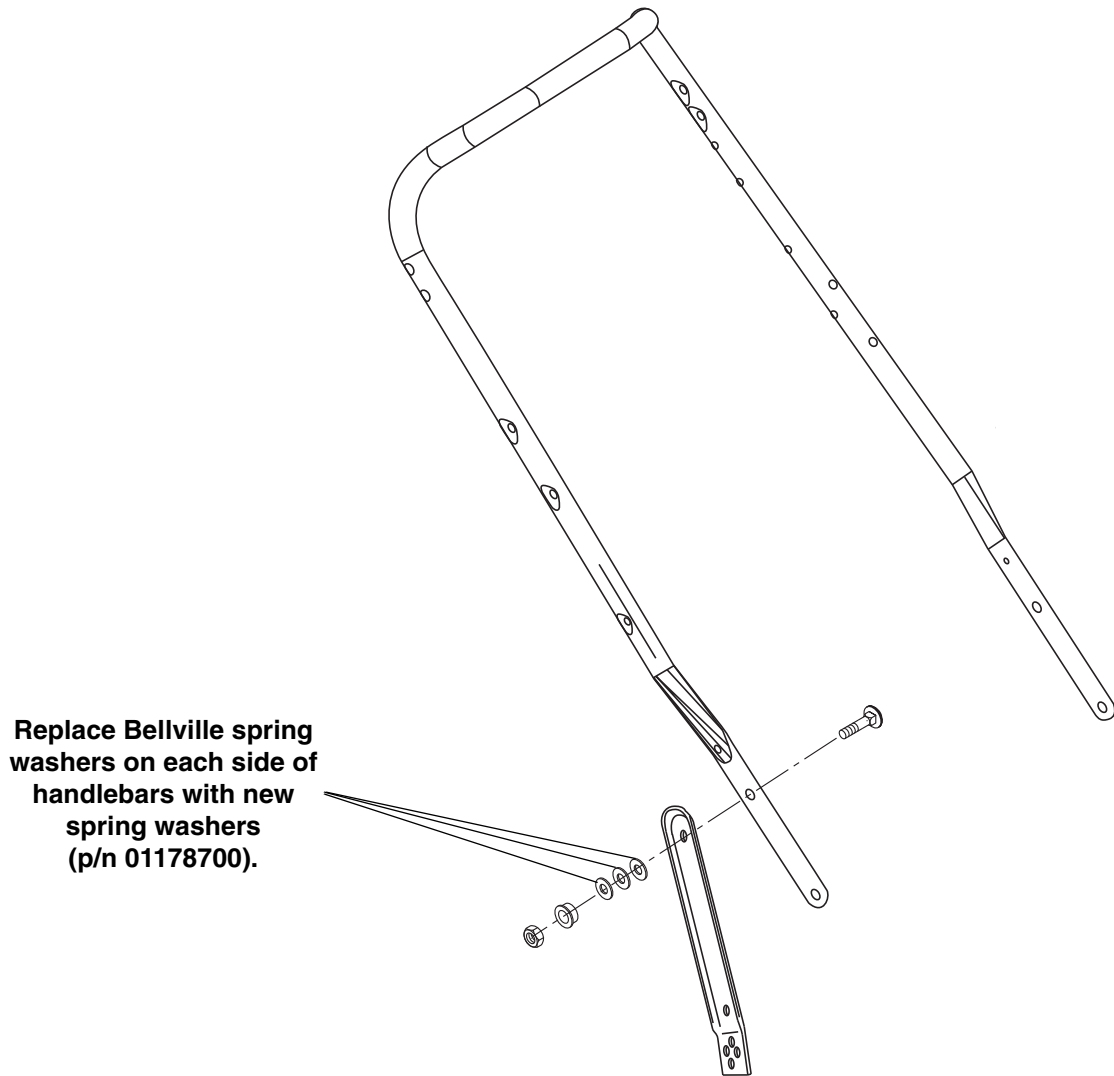
Model	Serial Number Range	Description	Model	Serial Number Range	Description
911160	000851-001131	LM21 Classic	911134	006067-006657	LM21SW
911162	000977-001336	LM21S Classic	911136	001222-001293	LM21S
911164	000982-001434	LM21SW Classic	911137	001334-001460	LM21SW
911260	000230-000282	LM21 Classic	911339	004016-004196	LM21S
911262	000280-000329	LM21S Classic	911340	001964-002035	LM21SW
911264	000454-000584	LM21SW Classic	911396	001907-001961	LM21SW
911133	005616-006115	LM21S			

Recently the Ariens company received a batch of faulty Bellville spring washers (p/n 01178700). The faulty washers may have been placed on the Classic LM Series mowers, listed above. Due to the incorrect spring properties of the faulty washers the handlebar height adjuster links may be loose. The faulty parts have been purged from Ariens stock and good parts are now being used in production.

Dealers should check the spring force on the handlebar height adjuster links on all unsold units before putting those units into service. If the links are loose, replace the spring washers (p/n 01178700) with new parts. Dealers should perform the same check whenever one of the above-listed units is being serviced and replace washers if necessary.

The spring washer replacement is covered by the unit's standard warranty while the unit is within the warranty period. Dealers will be reimbursed for 0.25 hours of labor at their standard shop labor rate.

If you have any questions about this replacement, please contact Ariens Technical Service at 1-888-927-4367. Have your dealer number ready to more quickly route your call.



Replace Bellville spring washers on each side of handlebars with new spring washers (p/n 01178700).

Please Note: Part number 01178700 is not being changed in our parts system. Replace faulty parts with new parts of the same part number.